

SUPPLY AND EQUIPMENT REIMBURSEMENT

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Description

This policy describes how supplies and equipment will be reimbursed by Blue Cross Blue Shield North Carolina (Blue Cross NC).

Policy

Blue Cross NC will reimburse supplies and equipment according to the criteria outlined in this policy.

Reimbursement Guidelines

Medical, Surgical Supplies and DME in a Facility Setting

Medical and surgical supplies (including drugs and vaccines) and DME are not reimbursable as professional services when billed in a facility setting as they are typically billed by the facility or DME provider.

Supplies and Equipment Billing Requirements

Supplies and accessories related to DME are not eligible for reimbursement when DME hasn't been previously provided.

The following DME is not eligible for reimbursement when filed without appropriate modifier(s) of AU, AV, AW, CG, GA, GY GZ or KX:

- Wheelchairs or accessories
- Power mobility devices
- RAD (Respiratory assist device) and RAD accessories
- Commode chairs
- Chest wall oscillation system vests or hose
- TENS device
- Wound care set/wound therapy
- AFO (Ankle-foot orthosis), KAFO (Knee-ankle-foot orthosis) and Knee orthosis
- Urological supplies
- Lens tint, anti-reflective coating
- Hospital beds and accessories
- Oxygen and Oxygen equipment
- Custom oral devices or appliances for sleep apnea
- Spinal orthosis
- Cervical traction equipment
- Heavy-duty walker

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- Tape
- Gradient compression stocking or non-elastic gradient compression stockings
- Orthopedic shoes, additions or modifications
- Skin barriers, wipes or swabs
- Pressure reducing support surfaces

PAP mask, nasal interface, or tubing are not eligible for reimbursement more than once every 3 months by any provider. Bi-level Pap devices or CPAP devices are not eligible for reimbursement if a home ventilator has been billed on the same day or within a month by any provider.

A hospital bed with mattress is not eligible for reimbursement if a support mattress has previously been purchased in the last 5 years or rented in the previous month billed by any provider. Diabetic therapeutic inserts are not eligible for reimbursement when billed with toe fillers.

Reimbursement of therapeutic shoe inserts and modifications for diabetics is limited to 6 units per calendar year.

Reimbursement of diabetic shoes are limited to 2 units per calendar year.

CMS Method II ESRD (End Stage Renal Disease) miscellaneous supplies, dialysis supplies, artificial kidney machines, and accessories are not eligible for reimbursement when billed by a DME provider.

Saline for oropharyngeal suction is not eligible for reimbursement.

Tape requires modifiers A1-A9 to be eligible for reimbursement.

Disposable drug delivery system, external ambulatory insulin delivery system, oximeters and oximeter replacements do not meet the definition of DME and therefore are not eligible for reimbursement.

VAD (Ventricular Assist Device) accessories are not eligible for reimbursement more than one (1) unit per year unless appended with an appropriate modifier (RA, RB).

Home glucose monitoring supplies are not eligible for reimbursement when filed without an appropriate modifier of KS or KX.

Maintenance, repairs, replacements, adjustments, supplies, and accessories are not eligible for separate reimbursement from DME rental.

The purchase of a new TENS device is not eligible for reimbursement if not previously rented in the prior 90 days by any provider.

A TENS device must be billed with modifier RR or NU to be eligible for reimbursement.

Gradient compression stockings or non-elastic gradient compression wraps are only eligible for reimbursement when billed with a CMS requisite diagnosis.

Orthotics and Prosthetics have an expected reasonable life span of 5 years. Therefore, reimbursement is limited to one (1) unit every five (5) years by any provider.

Previously purchased DME is not eligible for additional rental or purchase during the reasonable lifetime period of the equipment.

Capped rentals when filed with more than 1 capped rental modifier on the same line are not eligible for reimbursement.

Enteral formulas and additives are not eligible for reimbursement.

Therapeutic shoes/inserts are not eligible for reimbursement when the diagnosis is diabetes and modifier KX or GY is not present.

Surgical dressings are not eligible for reimbursement when billed by a DME provider without a modifier of A1-A9 or GY.

Indwelling catheter reimbursement is limited to three (3) units every three (3) months by any provider.

Intermittent urinary catheter reimbursement is limited to 600 units every three (3) months by any provider.

Lenses and frames billed without a diagnosis of pseudophakia, aphakia, or congenital aphakia are not eligible for reimbursement.

Reimbursement for DME rental is limited to the first provider billing in any given month. DME rental is limited to CMS capped rental period guidelines.

Reimbursement for the rental of a stationary or portable oxygen delivery system is limited to once per month by any provider.

Reimbursement for oxygen accessories and supplies are not eligible for separate reimbursement when billed on the same day or during the same month as a monthly oxygen rental billing.

Inexpensive or routinely purchased DME is not eligible for reimbursement if submitted without a modifier to indicate whether it is new, used or a rental.

Non-Reimbursable Supplies and Equipment

The following Supplies and Equipment are not eligible for separate reimbursement:

- Pulsed irrigation and evacuation systems
- Enema systems
- Belt, strap, sleeve, garment, or covering
- Non-covered item or service
- Thermal therapy
- Dressings, bandages, surgical stockings and non-elastic binder for extremity
- Orthopedic footwear (L3000-L3595, L3649) billed with diabetic diagnoses
- Diabetic shoes, inserts, and modifications billed without diabetic diagnoses
- Socks
- Wheelchair accessories
- Crutch substitute, lower leg platform, with or without wheels, each
- DME with category IN, CMS considers "purchase only" that are billed with modifier KR, RR or UE.



Rationale

Please refer to the Medicare Blue Cross NC Provider Manual for more information related to claim filing.

Billing and Coding

Applicable codes are for reference only and may not be all inclusive. For further information on reimbursement guidelines, please see Administrative Policies on the Blue Cross NC web site at www.bcbsnc.com. They are listed in the Category Search on the Medical Policy search page.

Non-Reimbursable Supplies and Equipment

HCPCS Code	Description
A4400	Ostomy irrigation set
A4458	Enema bag with tubing, reusable
A4459	Manual pump-operated enema system
A4465	Non-elastic binder for extremity
A4467	Belt, strap, sleeve, garment, or covering, any type
A4490-A4510	Surgical stockings
A5508, A5510	Diabetic only shoe mold/inserts
A6025	Gel sheets used for the treatment of keloids or other scars.
A6250	Skin sealants or barriers
A6260	Wound cleansers
A6413	First-aid type adhesive bandage
A9270	Non-covered item or service
E0118	Crutch substitute, lower leg platform, with or without wheels, each
E0215	Electric heat pad, moist
E0217	Water circulating heat pad with pump
E0218	Fluid circulating cold pad with pump, any type
E0236	Pump for water circulating pad
E0249	Durable replacement pad used with a water circulating heat pump system
E0350	Colorectal irrigation system that consists of an irrigation fluid holding chamber, a rectal catheter with an inflatable balloon and an electric pump
E0352	Disposable pack (water reservoir bag, speculum, valving mechanism and collection bag/box) for use with the electronic bowel irrigation/evacuation system
E2300	Wheelchair accessory, power seat elevation system, any type
E2301	Wheelchair accessory, power standing system, any type
K0740	Repair or nonroutine service
L0984, L2840, L2850	Socks, Body socks
L3000-L3595	Orthopedic footwear
L3649	Orthopedic footwear, unlisted



Related policy

[Bundling Guidelines](#)

References

Centers for Medicare & Medicaid Services, CMS Manual System, and Medicare Claims Processing Manual 100-04

Medicare Blue Cross NC Provider Manual (Blue Book)

https://www.bluecrossnc.com/sites/default/files/document/attachment/providers/public/pdfs/Provider_Manual.pdf

History

6/1/2022	New policy developed. Medical Director approved. Notification on 3/31/2022 for effective date 6/1/2022. (eel)
12/31/2022	Routine Policy Review. Minor revisions only. (cjw)
7/18/2023	Added sections: Supplies and Accessories billing requirements, non-reimbursable equipment and DME rental. Coding section updated. Medical Director approved. Notification on 5/16/2023 for effective date 7/18/2023. (tlc)
9/12/2023	Added CG modifier and Spinal Orthosis Procedures, PAP mask and tubing reimbursement limit, diabetic therapeutic inserts and shoes, ESRD supplies, catheter, portable oxygen and oxygen supplies and routine DME in Supplies and Billing Requirements. Body socks, diabetic shoe molds/inserts, repair or nonroutine service and ostomy irrigation added to Non-Reimbursable Supplies and Equipment. Notification on 9/12/2023 for effective date 11/12/2023. (tlc)

Application

These reimbursement requirements apply to all Blue Medicare HMO, Blue Medicare PPO, Blue Medicare Rx members, and members of any third-party Medicare plans supported by Blue Cross NC through administrative or operational services.

This policy relates only to the services or supplies described herein. Please refer to the Member's Evidence of Coverage (EOC) for availability of benefits. Member's benefits may vary according to benefit design; therefore, member benefit language should be reviewed before applying the terms of this policy.

Legal

Reimbursement policy is not an authorization, certification, explanation of benefits or a contract. Benefits and eligibility are determined before medical guidelines and payment guidelines are applied. Benefits are determined by the group contract and subscriber certificate that is in effect at the time services are rendered. This document is solely provided for informational purposes only and is based on research of current medical



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literature and review of common medical practices in the treatment and diagnosis of disease. Medical practices and knowledge are constantly changing, and Blue Cross NC reserves the right to review and revise its medical and reimbursement policies periodically.

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