



Reimbursement Policy	
Subject: Claims Timely Filing	
Policy Number: G-06050	Policy Number: G-06050
Last Approval Date: 12/27/2022	Last Approval Date: 12/27/2022

**** Visit our provider website for the most current version of the reimbursement policies. If you are using a printed version of this policy, please verify the information by going to <https://www.bluecrossnc.com/providers/blue-medicare-providers/healthy-blue-medicare>. ****

Disclaimer

These reimbursement policies serve as a guide to assist you in accurate claims submissions and to outline the basis for reimbursement if Blue Cross and Blue Shield of North Carolina (Blue Cross NC) Medicare Advantage covered the service for the Healthy Blue + MedicareSM (HMO-POS D-SNP) member's benefit plan.

The determination that a service, procedure, item, etc. is covered under a member's benefit plan is not a determination that you will be reimbursed. Services must meet authorization and medical necessity guidelines appropriate to the procedure and diagnosis as well as to the member's state of residence.

You must follow proper billing and submission guidelines. You are required to use industry standard, compliant codes on all claim submissions. Services should be billed with Current Procedure Terminology[®] (CPT) codes, Healthcare Common Procedure Coding System (HCPCS) codes, and/or revenue codes. These codes denote the services and/or procedures performed and, when billed, must be fully supported in the medical record and/or office notes. Unless otherwise noted within the policy, our reimbursement policies apply to both participating and non-participating professional providers and facilities.

If appropriate coding/billing guidelines or current reimbursement policies are not followed, Blue Cross NC Medicare Advantage may:

- Reject or deny the claim.
- Recover and/or recoup claim payment.
- Adjust the reimbursement to reflect the appropriate services and/or procedures performed.

<https://www.bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare>

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO-POS D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC). Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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These reimbursement policies may be superseded by mandates in provider, state, federal, or Centers for Medicare & Medicaid Services (CMS) contracts and/or requirements. Blue Cross NC Medicare Advantage strives to minimize delays in policy implementation. If there is a delay, we reserve the right to recoup and/or recover claims payment to the effective date in accordance with the policy. We reserve the right to review and revise these policies when necessary. When there is an update, we will publish the most current policy to the website.

Policy

Blue Cross NC Medicare Advantage will consider reimbursement for the initial claims, when received and accepted within the timely filing requirements, in compliance with federal and or state mandates.

Blue Cross NC Medicare Advantage follows the standard of:

- 90 days for participating providers and facilities.
- 12 months for nonparticipating providers and facilities.

Timely filing is determined by subtracting the date of service from the date Blue Cross NC Medicare Advantage receives the claim and comparing the number of days to the applicable federal mandate. If there is no applicable federal mandate, then the number of days is compared to the Blue Cross NC Medicare Advantage standard. If services are rendered on consecutive days, such as for a hospital confinement, the limit will be counted from the last day of service. Limits are based on calendar days unless otherwise specified. If the member has Other Health Insurance (OHI) that is primary, then timely filing is counted from the date of the *Explanation of Payment (EOP)* of the other carrier.

Claims filed beyond federal, or Blue Cross NC Medicare Advantage standard timely filing limits, will be denied as outside the timely filing limit. Services denied for failure to meet timely filing requirements are not subject to reimbursement unless the provider presents documentation proving a clean claim was filed within the applicable filing limit.

Blue Cross NC Medicare Advantage reserves the right to waive timely filing requirements on a temporary basis following documented natural disasters or under applicable state guidance.

[Related Coding

Standard correct coding applies]

Policy History

12/27/2022	Review approved: policy template updated
01/01/2021	Initial policy approval and effective

References and Research Materials
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This policy has been developed through consideration of the following:
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| <ul style="list-style-type: none">• CMS• Department of Health and Human Services, DHB Contract |
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Definitions

General Reimbursement Policy Definitions
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Related Policies and Materials

Corrected Claims

Eligible Billed Charges

Proof of Timely Filing

EDI Claims companion Guide for Professional Services
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